

# Addressing Welfare Concerns for Animal Ambassador Birds

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#### Overview



• John Ball Zoo's team approach to welfare

Case Studies

• Where we're going from here



# Ambassador Animal Team

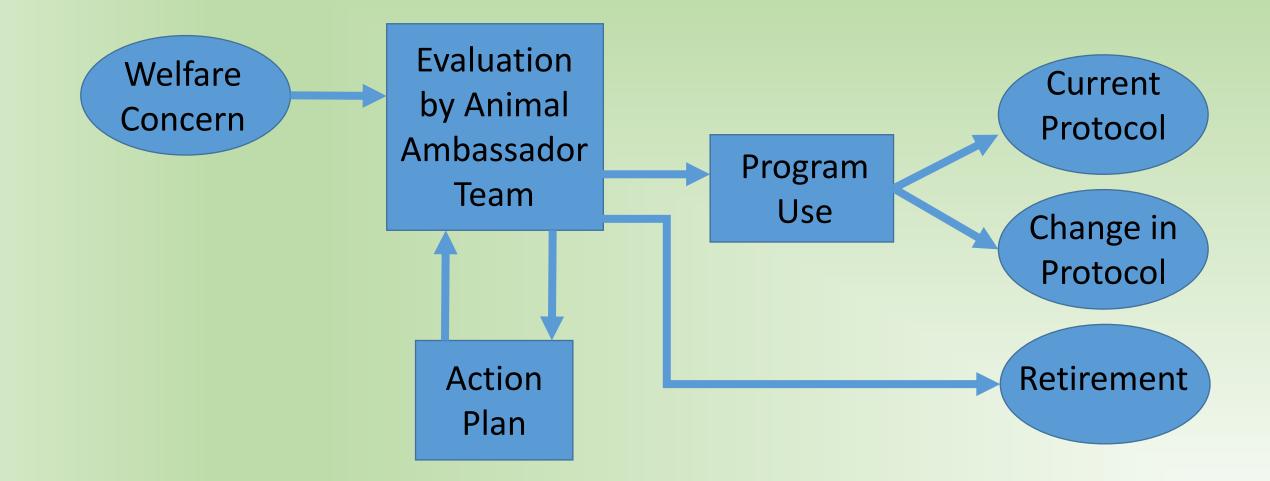
- Ambassador Animal Coordinator
- Area Management
- Behavioral Husbandry / Enrichment Coordinator
- Senior Keepers (Keeper 2s)





#### Welfare Concern Process





# Screech Owl - Drac



- Welfare Concern
  - With age, posture changed and he started appearing uncomfortable
  - Vet evaluation on Gabapentin SID
  - Quality of life watch better in AM, decreasing effect of pain management during the day
- Action
  - Look at limited program use only during mornings full time staff only.
- Evaluation
  - In progress



### Barred Owl - Ramsey



- Welfare Concern
  - Flew all around enclosure before being crated for program.
- Action Plan
  - Taken off programs
  - Intensive training
- Evaluation
  - No noticeable change in behavior
- Recommendation
  - Retired from program use



# African Gray Parrot - Bailey



- Welfare Concern
  - Very timid, did not want to leave enclosure
- Action Plan
  - Training to leave enclosure
  - Crate training
  - Travel around the zoo
  - Relationship building with Education Staff
- Evaluation
  - Over a year of evaluation and plan modification
- Recommendation
  - Used for programs by year round staff





# Expansion of Animal Ambassador Team

- Animal Staff from other areas
  - As programs grow there are other animals that may be taken out of their habitats for programs
    - Penguins
- Additional Education Staff
  - Guest Programs
  - School, Youth, and Family



# Quarterly Welfare Evaluations



- AZA Standard 1.5.0
- Taxon specific welfare assessment forms
- All Ambassador Animals will have additional criteria for evaluation.

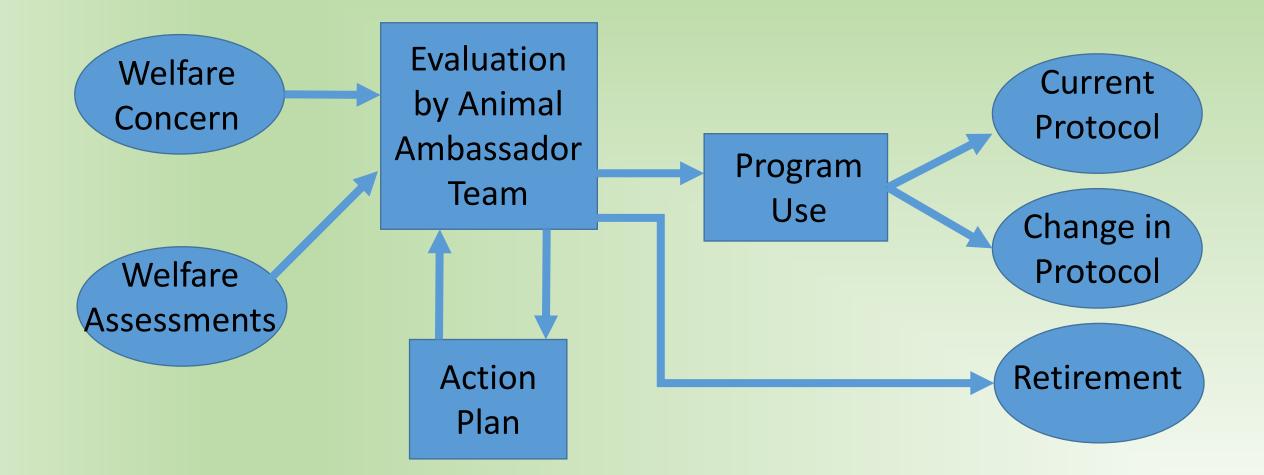


# **Evaluation of Animals During Programs**

Ratings: 1 - refused: did not participate in session; 2 - poor: participated but uncomfortable, 3 - average: did as expected; 4 - good: did better than expected; 5 - great: well exceed expectations										
Date	Time (out of Red Barn)		Handler's	Program	Guest	Animal	Indoor /	Crate	Transport	Presenatio n /
	Start	End	Name	Туре	Count	(list each separately)	Outdoor	Rating	Rating	Handling Rating

#### Welfare Concern Process











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